

Township of Springfield

COUNTY OF UNION
STATE OF NEW JERSEY
ESTABLISHED APRIL 14, 1794

www.springfield-nj.us (973) 912-2200 MUNICIPAL BUILDING 100 MOUNTAIN AVENUE SPRINGFIELD, NEW JERSEY 07081

June 6, 2017

NOTICE OF DATA BREACH

The Township of Springfield ("Township") values and respects its citizens' and visitors' privacy; accordingly, we are advising about an incident involving potential exposure of some of its citizens' and visitors' personal information. Below, we've outlined steps the Township has undertaken since discovering the incident, and provided guidance on general best practices for identity theft protection.

It is important to note that, at this time, we have no indication that any personal information has been viewed or used inappropriately. However, out of an abundance of caution, we are providing notice to individuals identified as potentially affected.

What Happened?

As a result of a network security review, we identified suspicious activity on our Police Department management server. Once we discovered this suspicious activity, we immediately initiated an internal investigation and IT remediation. We also engaged external forensic IT experts to assist in our investigation, and the incident was subject to ongoing police investigation. The forensic IT experts have confirmed that there was unauthorized access to the server between Feb. 22, 2017 and March 9, 2017, when the threat was eliminated.

What Information Was Involved?

The information may have included Township citizens' and visitors' full name, Social Security number, driver's license or state card identification number, State and Federal Bureau Investigation number, credit card number provided to authorities or was subject to police investigation, birth date, address, telephone number and police narrative. Each individual may have been impacted differently. For additional information on what information might have been impacted, please call toll free number 1-855-361-3678.

What We Are Doing.

In addition to the steps immediately taken in response to this event, the Township remains vigilant in its efforts to protect confidential information of its citizens and visitors and has already implemented additional safeguards to help prevent additional cyber-attacks. We also continue to work closely with the FBI, and we have notified the New Jersey State Police, all applicable state agencies, and all three credit bureaus. Lastly, we will pursue prosecution of these criminals to the full extent of U.S. law.

While we have no indication that any personal information has been accessed or used inappropriately, as an added precaution, the Township is also providing all potentially impacted individuals with identity repair services, and additional services may be available to some individuals depending on the type of information potentially exposed.

What You Can Do.

In addition to using the identity services we have secured for you should you be potentially impacted, we encourage everyone to review the enclosed 'Information about Identity Theft Protection' sheet for best practices on protecting against identity theft.

For More Information.

If you have questions or need additional information, please call toll free number 1-855-361-3678, Monday through Saturday, from 9:00 A.M. to 9 P.M. EST. You may also write us at 100 Mountain Avenue, Springfield, NJ 07081.

We regret any concern or inconvenience this matter may have caused you and appreciate your patience and understanding.

Sincerely,

Diane Stampoulos

Mayor

Township of Springfield