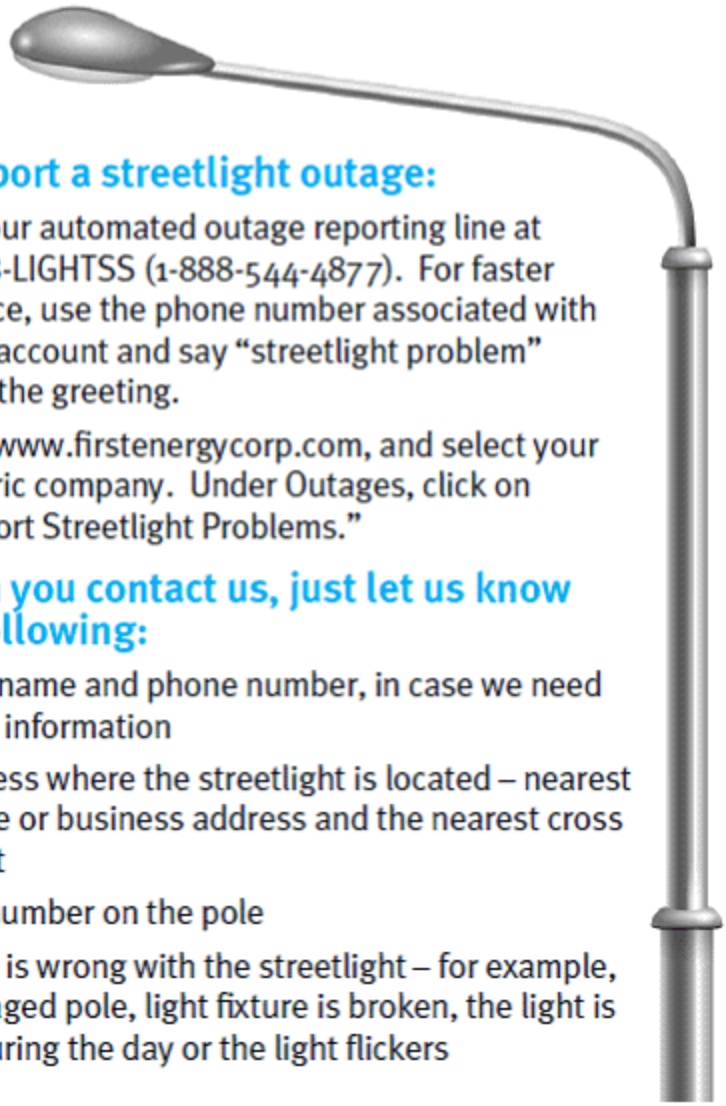
Streetlight on the Blink? Tell Us.

Streetlights brighten up a community and help keep it attractive and safe. Help us keep streetlights working as they should by letting us know when lights are in need of repair. If you see a streetlight out, please contact us so that repairs can be made.



To report a streetlight outage:

- Call our automated outage reporting line at 1-888-LIGHTSS (1-888-544-4877). For faster service, use the phone number associated with your account and say "streetlight problem" after the greeting.
- Visit www.firstenergycorp.com, and select your electric company. Under Outages, click on "Report Streetlight Problems."

When you contact us, just let us know the following:

- Your name and phone number, in case we need more information
- Address where the streetlight is located – nearest house or business address and the nearest cross street
- The number on the pole
- What is wrong with the streetlight – for example, damaged pole, light fixture is broken, the light is on during the day or the light flickers